

Safer Telford and Wrekin Partnership Board Annual Report

April 2023 - March 2024

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Introduction from the Chair

Hello

Over the past twelve months this group has continued to oversee the delivery of crime and disorder partnership working in the borough.

We continue to prepare for the serious violence duty requirements, building on the successes of the safer street programmes and look forward to delivering a new three-year strategy.

Initiatives like the outreach work with the St Giles trust in Telford own centre or the LSAVI work with licensed premises to tackle issues in the night time economy are delivering results and making our communities safer.

The Safer Telford and Wrekin Partnership has four core duties:

- a strategy for the reduction of crime and disorder in the area (including anti-social and other behaviour adversely affecting the local environment);
- a strategy for combatting the misuse of drugs, alcohol and other substances in the area;
- a strategy for the reduction of re-offending in the area; and
- a strategy for preventing people from becoming involved in serious violence in the area, and reducing instances of serious violence in the area.

Jamie

Chair of Safer Telford and Wrekin Partnership

Who is the Safer Telford and Wrekin Partnership Board and what does it do?

In Telford and Wrekin the CSP is called the Safer Telford and Wrekin Partnership and the member organisations are:

- West Mercia Police
- National Probation Service*
- Telford & Wrekin Council*
- West Mercia Youth Justice Service

*Indicates organisations that are Responsible Authorities

Collectively the DALP and the Forum have the responsibility for developing and delivering our Telford and Wrekin Domestic Abuse Strategy, which is intelligenceled and based on local needs gathered through needs assessment. They oversee the development of "needs analysis" and performance framework which has informed the development of the Domestic Abuse Strategy and to understand the impact of its delivery.

The board agreed its priorities as:

- three areas with highest harm from crime and antisocial behaviour (Sutton Hill/Brookside/Woodside, Dawley/Malinslee and Arleston);
- child exploitation; and
- domestic abuse.

In addition to this the partnership continued to monitor crime patterns and trends to identify issues that require a partnership response.

Through this approach, the Safer Telford Partnership continued to apply the underlying principles of a public health approach to include:

- a focus on a defined population e.g. vulnerable children, young people and adults who are known to be most at risk;
- a collaborative partnership approach that is not limited by organisational or professional boundaries;
- putting in place long term, as well as short term solutions e.g. prevention activities, and also more support for those affected now;
- an intelligence-led approach which is based on local data and insight; and
- using the evidence of what works and best practice e.g. from Public Health England and Violence Reduction Units around the UK.

- Telford and Wrekin Integrated Care Service*
- West Mercia Police and Crime Commissioner
- Shropshire Fire and Rescue Service*

Through the building safer, stronger communities' board and safer streets projects a number of preventions have been implemented. These include installation of CCTV and street lighting, housing enforcement for both tenants and landlords in relation to ASB, additional locks on doors and windows, reduction of bushed areas, installation of quad and motorbike barriers to reduce the use of motor cross bikes in the area, installation of a sensory garden, new SID installation to support traffic/pedestrian safety and a number of events held in the community to tackle crime reduction and anti-social behaviour.

The board is chaired by the West Mercia Police Superintendent appointed by the five statutory partners with the objective of providing challenge and scrutiny. As part of our arrangements for external challenge, the Chair presents the board's annual report to the Health & Wellbeing Board.

To drive delivery of its objectives, the board has a series of sub-groups and boards as set out below:



Telford and Wrekin the place

The borough which the Board serves is a place of contrasts. Central to the borough is the New Town of Telford which was commissioned in 1968 and grew rapidly around existing communities including Wellington, Oakengates, Dawley and Madeley. Along the banks of the River Severn is Ironbridge, the birthplace of the industrial revolution and now a World Heritage site. Surrounding Telford is a rural hinterland – accounting for more than two thirds of the borough's area.

In 2022 the population of the borough was estimated to be 188,871 people. A quarter (46,515 people) are aged 0 to 19. Between 2012 and 2022, the borough's overall population increased by 21,000 people – an increase of 12.4% – making it the fastest growing upper tier local authority in the West Midlands. As the population grows it is becoming more diverse and ageing, between 2012 and 2022, the number of people aged 65+ grew by 32% which is twice the regional rate of 16%.



Many people who have come to live in the borough have been attracted by the value for money housing offer, our schools, outstanding natural environment, growing economy and our connectivity via road and rail into the West Midlands conurbation and beyond.

Whilst at face value the borough is prosperous and thriving, the Index of Multiple Deprivation shows that there are 18 neighbourhoods in the borough which are ranked amongst the 10% most deprived in England. This impacts on the life experience of these residents in terms of poorer outcomes with regards to health, education employment and housing, such challenges have undoubtedly increased because of the current cost of living crisis.

Crime and anti-social behaviour

In 2023/24 there were 14,996 crimes recorded in the borough. This represented a reduction of 9.7% compared with 2022/23, with 1,603 fewer crimes recorded than in 2022/23. Over the same period, there were 2,624 incidents of anti-social behaviour reported to the Police. This was a reduction of 25.7% from 2022/23, with 910 fewer incidents reported. Reports of anti-social behaviour reported to the council reduced by almost one third between 2022/23 and 2023/24. In 2023/24 there were 1,133 reports of anti-social behaviour received by the council, 500 reports fewer than in 2022/23.

What have we achieved in the last 12 months?

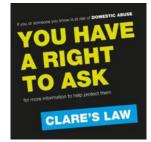
An essential objective of this report is to demonstrate the impact of the Board and the multi-agency safeguarding arrangements that it has put in place. The following part of the report takes a month by month look at the activity of the Board and the safeguarding impact that this has had.



Domestic Abuse has a far reaching impact across all ages and it is for this reason that any **Domestic Homicide Reviews (DHR)** which are carried out feed into both the Safeguarding Adults and Children Boards. DHRs are a multi-agency review of the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by a person they were related to, in a relationship with or was a member of the same household. April saw the commencement of a DHR with the purpose of identifying learning regarding the way in which local professionals and organisations work individually and together to safeguard victims.



The Domestic Violence Disclosure Scheme (DVDS) also known as **'Clare's law'** enables the police to disclose information to a victim or a potential victim of domestic abuse about their partners' previous abusive or violent offending.



A **<u>7</u> minute briefing** around the new scheme was created in May.



The new **Domestic Abuse Service** was launched in June. The service is being delivered by Cranstoun in partnership with Women's Aid and offers a single point of contact.

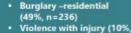
The **Crucial Crew** annual event took place between the 26 June and the 14 July. A total of 2,359 year 6 students from across 49 schools attended. This was the 28th year if Crucial Crew in Telford and Wrekin. An animation was created on the VIP day. **You can view the animation here.**





As part of the function of the Community Safety Partnership ongoing scrutiny takes place of the crime data. This had revealed that all crime figures had reduced by 7% from 31 July 2022 - 31 July 2023 compared to 2021-2022 indicating that changes made to tackling crime were having a positive effect across Telford & Wrekin. For current information about crime levels please visit https://data.police.uk

Compared to 2021/2022 particular decreases have been seen in: • Violence without injury (15%, n=814)



n=229)

St



Between the 3 August and the 1 September **St Giles Trust** delivered detached outreach mentor support in Telford Town Centre. Within the timeframe St Giles interacted with 15 families, 15 female youths aged between 12 and 15 years and 28 male youths aged between 12 and 15 years.

This project worked really well and it is proposed for the support to carry on in the next financial year.



Funding was agreed in September to support the Southwater Licencing Security and Vulnerability Initiative **(LSAVI)**. In Q3 an additional 4 premises signed up to LSAVI. The programme continues to show a drop in incidents at the accredited licensed premises. This is clearly evidenced by the police licensing logs that the night time economy team received on a weekly basis.

The tenth annual Telford Recovery Conference was held in September.



The formal launch of the new **Telford and Wrekin Domestic Abuse Service** was held in October. The service is an integrated service for victims and children that delivers support throughout the Telford and Wrekin area. The service is delivered by Cranstoun in partnership with West Mercia Women's Aid. The service also provides programmes to tackle perpetrator behaviour, treating the root cause of domestic abuse.



Giles





National knife crime intensification week took place between the 13 and the 19 November. Through **Operation Sceptre** a competition was held to all primary and secondary schools within Telford to draw a picture related to knife crime. Awareness was raised to these pupils.



White Ribbon day took place on the 28 November. The event was well attended by over 80 people.White Ribbon supported the park run on Saturday 25 November with the marshals wearing the national campaign themed t-shirts and runners formed a human white ribbon at the end.



White Ribbon 16 days of action took place between the 25 November and the 10th December. This in included the Southwater One building being lit up white, themed beer mats delivered to pubs and bars, various sporting clubs war white ribbon armbands during matches and many more social media posts.



The new **Alcohol and Drugs Strategy** was approved by Cabinet in January following a full day stakeholder consultation which took place in April 2023.

This event had over 60 participants who actively contributed to the Alcohol and Drugs Strategy to ensure it met the needs of communities in Telford and Wrekin.



Urban Games took place between Monday 12 and Friday 15 February. A total of 486 children and young people attended activities within the week.

From BMX biking and skateboarding to multi sports sessions including cricket, football, cricket, basketball and lots of others hosted by professional coaches from AFC Telford United and Telford Flyers BMX club, there was something for everyone at a host of venues.









MPFT and the ICB put on a full week of training and awareness raising about domestic abuse as part of their 'No more domestic abuse week'. The events included:

- Supporting Male Victims of Domestic Abuse;
- Supporting for LGBT+ Victims and Survivors of Abuse and Violence;
- Working to End Honour Based Abuse; and
- DHR's and suspected victim suicide.

Nicole Jacobs, The first Domestic Abuse Commissioner for England and Wales also attended to discuss her role as the independent voice speaking on behalf of victims and survivors, raising public awareness and holding both agencies and government to account in tackling domestic abuse.

Domestic Homicide Reviews Panel (DHR's)

The **Domestic Homicide Review (DHR) Decision Panel** seeks to ensure that the processes in Telford and Wrekin to determine when a case meets the DHR criteria and the ensuing actions necessary to complete the review meet the standards within the Home Office Multi-agency Statutory Guidance for the Conduct of Domestic Homicide Reviews 2016 (referred to as the statutory guidance)¹. The Domestic Homicide Review Decision Panel is responsible for making a recommendation to the Chair of the Community Safety Partnership about whether a DHR should be commissioned or not.

The statutory guidance makes it clear that "where a victim took their own life (suicide) and the circumstances give rise to concern, for example it emerges that there was coercive controlling behaviour in the relationship, a review should be undertaken, even if a suspect is not charged with an offence or they are tried and acquitted."

During April 2023 and March 2024 the DHR Decision making Panel received two referrals for consideration with both progressing to full reviews being led by an independent reviewer who will review the cases to identify learning for all partners involved.

¹ https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/575273/DHR-Statutory-Guidance-161206.pdf

Training and development

We have continued to identify learning from the Safer Telford and Wrekin Partnership board which crosses over with both Adults and Children Safeguarding Boards.

The following **training** and awareness sessions have taken place between April 2023 and March 2024 in collaboration with our partners and has allowed professionals access to courses, seminars and learning material to develop their practice and expertise even further, to help protect the residents of Telford and Wrekin:

- Domestic Abuse Awareness;
- Crucial Crew Event;
- White Ribbon Event;
- Steer Clear project delivered within schools;
- Loudmouth project delivered within schools;
- St Giles project delivered within schools and hot spot areas along with partner and parent sessions;
- Thematic analysis of Domestic Homicide Reviews.

The following 7 minute briefings have been developed and circulated among partners:

- Information Sharing
- MARAC
- Clare's Law
- Domestic Abuse
- Predatory Marriage
- Sarah's Law

"Made them think hard about everyday situations – lots of new learning." "It's essential that we equip children with the knowledge to tackle many unsafe situations and Crucial Crew certainly managed to do that over the course of a day."

"It was easy to tell that the children had a fantastic day, but also that they were learning every step of the way."

"Great ways to keep safe and help others."

"Crucial Crew provides Year 6 children in the borough with key skills and information to be able to not only deal with unsafe situations, but also spot them and avoid them. It's a critical age where the children will shortly be attending secondary school and will perhaps be travelling further and more independently than before and may be entrusted with more responsibility at home."

Domestic Abuse Local Partnership Board

The purpose of DALP board is to develop and deliver a Telford and Wrekin Domestic Abuse Strategy, which is intelligence-led and based on local needs gathered through a needs assessment. In doing this, the Board will have due regard to the 2021 Domestic Abuse Act which requires the strategy to make arrangements for the assessment of, and the need for accommodation-based support.

The DALP board meets quarterly and between April 2023 and March 2024 the partnership board has undertaken the following activities:

- published the domestic abuse strategy in June 2023;
- commissioned a new domestic abuse service provided by Cranstoun and West Mercia Women's Aid;
- developed a domestic abuse forum to bring together local stakeholders to implement the new strategy;
- Haven have provided a variety of training across Telford and Wrekin including LGBTQ, HBV, FGM, non-fatal strangulation, DHRs and the very important role of becoming a Domestic Abuse Ambassador! More work to do on increasing ambassador numbers across organisations;
- significantly increased referrals and self-referrals into the service by Q4 by promoting the new service and local helpline telephone number.

Reducing Re-offending Strategic Group and Reducing Re-offending Linked to Acquisitive Crime, Alcohol and Drugs Task and Finish Group

The purpose of the Reducing Re-offending Strategic Group is to have strategic oversight, establishing best practice and ensuring effective partnership working is taking place to reduce re-offending. George Branch the head of the Probation Service chairs the meeting. The Offender Rehabilitation Act 2014 requires: provisions to be made about the release and supervision after release of offenders; make provision about the extension period for extended sentence prisoners; to make provision about community orders and suspended sentence orders; and for connected purposes.

The RRO strategic group meets quarterly and between April 2023 and March 2024 the strategic group has undertaken the following activities:

- developed a robust data and intelligence framework inform priorities, deploy relevant interventions and monitor the impact that this intervention has made;
- developed a draft strategy ready to be signed off in the next financial year;
- the group identified a rise in shoplifting and created a working group to address re-offending linked to acquisitive crime, alcohol and drugs. This looked at the top 20 nominals in the borough.

Alcohol and Drug Local Partnership Board (TWADP)

The purpose of TWADP is to address combatting the misuse of drugs, alcohol and other substances in the area.

The alcohol and drug local partnership board meets quarterly and between April 2023 and March 2024 the partnership board has undertaken the following activities:

- published the strategy with prevention, harm reduction, treatment and recovery support as the priorities;
- developed an alcohol and drugs forum to bring together local stakeholders to implement the new strategy;
- increased the number of new people commencing structured alcohol treatment;
- achieved micro-elimination of hepatitis C among local drug using population;
- commissioned additional organisational development support to further develop Telford's three Recovery Community Organisations;
- established a Telford Drug Alerts system to disseminate intelligence quickly about synthetic opioids and other novel or contaminated drugs posing health risks;
- re-established a multi-agency Drug and Alcohol Death Review Panel to establish "lessons learnt.

Serious Organised Crime Tasking Group and Operation Freya Task and Finish Group

The purpose of serious organised crime tasking group is to address serious organised crime within the borough.

The serious organised crime tasking group meets quarterly and between April 2023 and March 2024 the tasking group has undertaken the following activities:

- Developed a strategy
- Carried out a number of successful operations and investigations with a number of arrests made and a large proportion of drugs seized.
- The group have identified the top 20 nominals at risk of being either a victim/suspect or both of homicide. A task and finish group has been established to map out preventions for each nominal. There has only been one meeting in this year but will continue into the next financial year.

Building Safer, Stronger Communities Partnership Board and Local Neighbourhood Groups

The purpose of building safer, strong communities board is to address serious organised crime within the borough.

The serious organised crime tasking group meets quarterly and between April 2023 and March 2024 the partnership board has undertaken the following activities:

- developed a delivery plan;
- held a Making Changes awards ceremony, honouring 31 young people (YP), demonstrating how much YP care about their community and the future of where they live;
- continued success of Urban games, giving young People free activities to divert from ASB in key areas, new providers coming on board all the time including netball;
- Wild Telford, allowing families to work with Shropshire Wildlife trust to explore Telford's green spaces;
- Women's Wellness Roadshow, opening the door for further specific events eg, a family roadshow;
- completion of Safer Streets 4 in College (£490k investment), culminating in a celebration event in August;
- significant investments made into street lighting and CCTV, including new lighting along Donnington Wood Way/Hinkshay Road which were highlighted as an area of concern for safety by residents;
- increased St Giles presence across Southwater during the summer to tackle root cause issues with known YP;
- investment of £98k from UKSPF fund, supporting a range of activities, from Kabbadi to Magical Mind coaching;
- rolled out an innovative theatre production to educate pupils about complex sexual issues, using Loudmouth productions in schools targeting 8000 young people;

- we saw over 300 young people attend our urban games programme, this October;
- AFC Telford Brightstar's work with Telford Park and Langley, starting next week 24 young people, from both Telford Park School and The Telford Langley School, will take part in weekly after-school coaching sessions with AFC Telford and Brightstar Boxing, allowing them to learn new skills outside of their home environment;
- White Ribbon event 28 November in the Minster;
- ladies at the Gurdwara in Hadley now knitting scarves/gloves for Telford crisis network;
- we have also established multiagency task and finish groups to address long term deep bedded issues in:
 - o Dawley ASB around the bandstand;
 - o Hollinswood flats;
 - o Willowfield unregulated children's homes and ASB;
 - o Arleston/College serious organised crime and housing.

Serious Violence Duty Sub Group

The purpose of SVD sub group is to address preventing people from becoming involved in serious violence in the area, and reducing instances of serious violence in the area.

The SVD sub group meets bi-monthly and between April 2023 and March 2024 the sub group has undertaken the following activities:

- developed a West Mercia wide strategy with the West Mercia Serious Violence Duty Partnership Manager and neighbouring authorities;
- developed a needs analysis within Telford and Wrekin to identify the priorities which were:
 - o Youth serious violence;
 - o Admissions to A and E;
 - o Homicide reviews;
 - o Domestic Abuse;
- allocated funding to St Giles Trust to extend the outreach project for Q4 of the financial year. The outreach team worked in hotspot areas of anti-social behaviour to disperse the youth.

Child Exploitation Sub Group

The purpose of CE sub group board is respond to all existing and new forms of child exploitation² and to address any strategic barriers to achieving this purpose whilst recognising that children and young people are vulnerable to exploitation in a range of social contexts by applying the principle of contextual safeguarding³ to help respond to and prevent child exploitation.

The CE sub group meets quarterly and between April 2023 and March 2024 the sub group has undertaken the following activities:

- Developed a child exploitation strategy
- A new child sexual exploitation pathway has been embedded and a refresh of the criminal exploitation pathway is process to follow the same method as the child exploitation pathway.

³ 'Contextual safeguarding' is a theory developed by Dr Carlene Firmin of the University of Bedfordshire, which supports an approach to understanding and responding to children's experiences of significant harm beyond their families. It is recognised that the different relationships children form in their neighbourhoods, schools and online can feature violence and abuse.

² "an individual or group takes advantage of an imbalance of power to coerce, control, manipulate or deceive a child or young person under the age of 18 into any criminal activity (a) in exchange for something the victim needs or wants, and/or (b) for the financial or other advantage of the perpetrator or facilitator and/or (c) through violence or the threat of violence. The victim may have been criminally exploited even if the activity appears consensual. Child Criminal Exploitation does not always involve physical contact; it can also occur through the use of technology: Home Office Serious Violence Crime Strategy (2018)

Telford and Wrekin Health and Wellbeing Board

The purpose of Health and Wellbeing board is to:

- develop a joint Health and Wellbeing Strategy for Telford & Wrekin based upon the needs identified in the Joint Strategic Needs Assessment (JSNA);
- continue with the ongoing development of the JSNA and the development, review and oversight of the delivery of actions identified in the joint health and wellbeing strategy and other key plans and strategies that may be developed from time to time;
- encourage joint working and co-commissioning between health and care sectors, including Shropshire, Telford and Wrekin Integrated Care System (ICS) and the Integrated Care Board (ICB), Telford & Wrekin Council and NHS England and ensuring that commissioning and delivery activity of the relevant organisations are aligned with the priorities set out in the Health & Wellbeing Strategy;
- have the general oversight of the Council's Public Health responsibilities and receiving the annual report of the council's Director of Public Health;
- to discharge these responsibilities, the Board will receive reports from, and make recommendations to, Telford and Wrekin full Council, NHS England, and the
- ICS/ICB and associated boards and sub-committees.

The HWBB board meets quarterly and between April 2023 and March 2024 the board has overseen the following programmes of work:

- refresh of the Health and Wellbeing strategy for 2024-2029 agreeing new priorities and establishing a process for monitoring progress on each priority reporting through the new strategy delivery report;
- approved the 2024 annual public health report, focussing on the emotional health of our Children and Young People, which included a series of recommendations for partners;
- tracked the implementation of Family Hubs as part of the best start in life priority, including new programmes focussed on: Parenting, Perinatal Mental Health and Parent Infant Relationships, Home Learning Environment and Infant Feeding;
- approved the evidence-based, intelligence-led partnership strategies for Alcohol and Drugs, Suicide Prevention and the whole system approach to Healthy Weight; and
- overseen the integrated care agenda delivered by the Telford & Wrekin Place Partnership (TWIPP).

Road Safety Board

The purpose of Road Safety board is to develop and address issues within the borough of Telford and Wrekin by working in partnership through enforcement, engineering and education to reduce the number of deaths and serious injuries on our roads within Telford and Wrekin.

By combining West Mercia's vision to provide a quality policing service-protecting people from harm and priority to keep our communities safe (echoing the Police Crime Commissioner's message to improve road safety by using practical and evidence led approaches), and Telford and Wrekin Council's vision to protect, care and invest to make a better borough-we will coordinate activities with better effect and feed into our stakeholders Community Safety Partnership meeting board.

The partnership board started then it stalled and has been re-started again. The board meets monthly and is being chaired by our Road Poling Insp (Col Robinson) which is attended by police and partners. Police and Crime Commissioned Projects

Telford and Wrekin were allocated £158,934.00 of PCC funding for 2023-2024

A total of £63,412.00 was been top sliced to contribute towards costs for Partnership Analysts, IDVA services, Integrated Offender Management, Crimestoppers and Hate Crime initiatives, and left a balance of £95,522.00 that was allocated to projects and initiatives within the borough as listed below:

- Sanctuary (£5,000) Sanctuary received 46 service referrals via the MARAC process. 41 of the referrals engaged with the service and left the service with a positive outcome. Security equipment was installed into 36 private dwellings and 8 housing association dwellings over the 12 month period.
- Southwater one anti-social behaviour focus St Giles outreach summer holiday project (£5,807) in the 5 weeks, St Giles interacted with 15 families, 15 female youths aged between 12 & 15 years, 28 male youths aged between 12 & 15 years. Youth's citied boredom as their reasons for ASB. Therefore, more community activities could help to alleviate this. Many families said that they were not aware of the activities being offered in Telford to engage youngsters. Youths sometimes felt targeted. (This is a consequence of their own behaviours). One youth requested one to one St Giles support. His mum cited undiagnosed ADHD as his reason for committing ASB. Parental support and buy in was exceptional from one of the parents. St Giles are offering on-going support for this family. Small outcomes hoody on, polite, positive interactions. The youths did not appear to be coming from out of area.

- Southwater one anti-social behaviour focus anti-social behaviour monitoring officer post (£9,000) the ASB Officer has worked with a wide range of partners, directing CCTV, issuing warning letters, Notices, and working with St Giles Trust to support positive interventions to those most hard to reach. There were far fewer ASB / Crime issues to date in 2023, compared to 2022, with the early multi agency identification and intervention model being key to this success. The additional CCTV hours complimented the work of the ASB officer and the wider partnership, being able to live viewing CCTV at key times, supported by live communication channels, allowing operational teams to act immediately to areas and people of concern.
- Southwater one anti-social behaviour focus LSAVI scheme (£3,500) in Southwater, 2 premises have submitted accreditations and these are being assessed by the Night-Time Economy Team. Following visits to these premises, officers will award a safety rating based on the submitted paperwork. In addition, 3 premises in the Southwater area have given their intention to sign up to LSAVI, and the team are actively engaging with a further 5 premises within the catchment area. The team have liaised with LSAVI and paid for 10 accreditations which will cover sign-ups within the agreed area. The team have liaised with up to LSAVI and paid for 10 accreditations which will cover sign-ups within the agreed area. The team have liaised with up to up to LSAVI and paid for 10 accreditations which will cover sign-ups within the agreed area. The team have liaised with our Communication Team and they have agreed to promote Licensing Savi through our corporate channels.
- Telford Street Pastors (£7,100) Telford Street Pastors have patrolled 38 nights across the financial year, this is a total of 1006 hours. Support team volunteers have provided 254 hours of support. During these patrols the teams have engaged with 1085 adults and 100 Under18's. The team have kept 30 vulnerable people safe and diffused 6 situations so that agitated or aggressive people did not commit violence or end up being arrested. The team have handed out flip flops, lollipops, provided first aid, vomit bowls, bottles of water and foil blankets.
- Taxi Marshals (£7,000) in total, for quarters 1, 2 and 3 the taxi marshals have engaged with 5697 passengers and 2691 taxi drivers. They have advised specifically on unbooked fares or stopped a driver plying for hire on 120 occasions. There were 4 specific incidents that the marshals reported that they de-escalated the situation to avoid emergency services being called. It is worthy of note that on 31st December 2023 taxi marshals were due to be operational in Southwater, due to a data failure at the location, the figures for this evening are not available. Had figures for this evening been available the figure listed below are likely to have been noticeably increased.
- ARID data (£3,900) linxs consultancy provided the latest monthly monitoring return which we produce for the hospital to show the quality of the data provided and benchmark progress. Since they started data collection in 2009 we have managed to achieve specific street of assault information in over 70% of cases. In the current three month reporting period quality has again been even higher (similar to previous quarterly return), and has been routinely over 90%! This information is shared with the hospital to generate enthusiasm amongst staff and to ensure that any issues are quickly identified and resolved (no remedial action has been necessary for an extended period in Telford). The data provided is shared with partnership representatives and analysts. We cleanse the information to ensure that the data has precise geo-coordinates, enabling rapid use by analysts for prevention and early intervention.

- Crucial Crew event (£10,000) this year's annual event took place from the 26th June to 14th July, excluding 3rd and 4th July. This was a total of 13 days, during which the event accommodated a total of 2,359 Year 6 students from 49 schools and an average of 182 students per day.
- White Ribbon event (£3,500) our annual White Ribbon event was held on the 28 November 2023, the Tuesday after White Ribbon day that fell on Saturday 25 November. On the Saturday, White Ribbon supported the local parkrun, with Marshalls wearing the national campaign themed t-shirts, and runners forming a human white ribbon at the end of the run. The Councils flagship building Southwater One was also lit up in White that evening. And our local football team AFC Telford did their training that day wearing the T-shirts to highlight the campaign with football fans. The week before saw police/fire and some taxis with the White Ribbon decal, to raise the public profile of the campaign. Beer mats were also distributed to bars/pubs that take park in our LSAVI scheme. The event itself was well attended by over 80 people. There was an interactive art piece designed on the day, to highlight what White Ribbon means to people. This can now be used as an educational talking point for future schools sessions. There were some very emotive video clips shown to the audience to highlight the issues that DA presents to our residents. And our new DA partners Craunston performed an interactive session demonstrating how DA can affect everyone. An all-male choir sang to attendees to symbolise men standing up together against violence towards women and girls.
- VR Headsets for road safety (£17,822) the equipment has been delivered. The Road Safety Team are in the process of developing a workshop/lesson plan to launch to schools, targeting young drivers. The plan is to approach two or three secondary schools/colleges as a pilot for the scenario to gain some feedback and launch the new technology to a wider audience.
- CCTVs in taxis (£22,211.50) 20 units ordered in January 2024 and delivered to installer. A further 15 units purchased in February 2024 and 10 units in March 2024 from funding being agreed and diverted from other PCC grants. In total 45 units are available for installation which adds to the current 25 already installed from a previous grant. All units have been delivered and are in the process of being installed in Telford and Wrekin Private Hire and hackney Carriages. Of the 45 funded in 23-24 grant to date 9 have been installed in March 2024 and another 8 planned for 9th and 10th April bring in the total installed to 42 vehicles overall. 28 units remain available.
- Operation Sceptre (£191.73) At least 50 children drew a picture relating to knife crime. Awareness has been raised to these children in particular but to all schools in general with the use of additional educational inputs and a custom made video about Op Sceptre made by the Telford Youth Engagement Team, visits in person by the YET and wider SNT family and posts on Social Media.
- Urban Games February half term (£851) over 450 children and young people attended the urban games across the borough. The activities included football, BMX, bike hub, cricket, wrestling, Chinese culture kind sessions, hockey, and wildlife trust.

A heartfelt thank you to...

The 100's of professionals up and down the borough who have continued to support the partnership, their colleagues and the residents of Telford and Wrekin to live in a safer, stronger community.

To find out more about the Safer Telford and Wrekin Partnership and access resources please visit **<u>Safer Telford</u>**

